

Client

Client is a Georgia based law firm dealing with personal injury cases

Client Requirement

- ▶ Motor vehicle accident case
- ▶ Perform medical summarization and analyzing medical reports of the plaintiff
- ▶ Approx. 2k pages of medical records to be delivered within 10 working days



Challenges

- ▶ Besides medical summary of the records, analyze and prepare a brief summary of the case where most of the records received were not related to MVA injuries
- ▶ Missing records
- ▶ Provide physician's opinion of what the wreck did to the patient and its prognosis

IDS Solution

- ▶ Client was very particular about the physician who was to work on this case
- ▶ We shared physician's resume' with the Client and offered him a discussion with the physician. Client gave the go ahead after reviewing the resume'
- ▶ Case allocated to the physician and paramedics who were experienced in scanning and analyzing all type of medical reports
- ▶ Each record/ visit indexed in chronological order for **summarization**
- ▶ Physician analyzed each injury like neck and shoulder pain, headache, knee pain besides the treatments and prescription
- ▶ Prepared a brief **summary and synthesis** on each injury due to MVA and its prognosis

Deliverables: Summarization of Medical Records, Medical Record Analysis (Summary & Synthesis), Physician's opinion on each injury and its prognosis

Client Feedback

“ I was talking about your services with a good friend of mine. He is interested in your services including medical records summarization and deposition summarization and wants to start working with you ASAP. ”

Business Results

- ▶ Savings of 45% to the client
- ▶ Client was really impressed by the Physician's opinion
- ▶ Cost benefit – Client was given a project based pricing beforehand
- ▶ Gained Client confidence as IDS shared Physician resume' and got Client approval before starting the project
- ▶ A referenceable client for IDS

