Project Background

Capture information in a fraud case from **16 million pages** and create database of contract/subcontracts, purchase order and other numbers besides customer name/client name; typed or **handwritten** on the pages.

Challenges

- Capacity with the existing staff was 70-80K pages/day whereas the requirement was double.
- Project had altogether different requirement from our daily bibliographic projects.
- Existing in-house coding application did not support the completely changed requirements as it decreased the productivity of the project.

IDS Solution

**Resource Planning**

- **Fast-track hiring program** where 150+ associates were hired over a months’ time.
- Team put on live work after a week’s **customized training**.
- **Dedicated team** including senior operations manager, project managers and delivery managers for a team of 400+ resources.

**Technology Support**

- Different project than litigation coding; developed **customized in-house application** to automate the special requirements and **increase the productivity**.
- With the customized application **productivity improved by 50%**.

**Deliverables**

- Database of contract/subcontracts, purchase order and other numbers besides customer names/client names.
- Database organized in the format so that it could be used for **further analysis**.