

Project Background

Decrease the cost of dedicated EDD team at client location with a quick ramp up capacity

Challenges

- ⦿ First opportunity for IDS to provide dedicated team for EDD processing with **less operational cost**
- ⦿ **Dedicated team** experienced on e-Discovery software used by the Client i.e. **LAW PreDiscovery**
- ⦿ India team to **remotely connect client machines** in the US
- ⦿ Meeting all quality and security standards along with Client defined workflow
- ⦿ Team **scalability and continuity** needed; **managing team** was the key to success of the assignment

IDS Solution

Project Manager (PM)

- ⦿ **Dedicated PM**
- ⦿ PM was **deputed onsite for 2 months for training** on Law PreDiscovery
- ⦿ Received **software certification** and training in technologies like SQL database
- ⦿ Responsible for **training and developing IDS team**
- ⦿ **Transitioned Ops** to India team

Team

- ⦿ Team of **10 personnel on-boarded**
- ⦿ **Trained on LAW PreDiscovery** by the PM
- ⦿ Data team responsible for **customized deliverables** for EDD processing, legal coding and scanning projects

IT

- ⦿ Built a **secure connectivity** between Client servers in New York
- ⦿ Established a **secure mode of operating systems** from India

Software Support

- ⦿ Developed applications like **Bloomberg Converter, online PM software** for the client